# **Coordinated Entry...**

Is a process by which homeless assistance is allocated as effectively as possible and is easily accessible to all homeless persons.

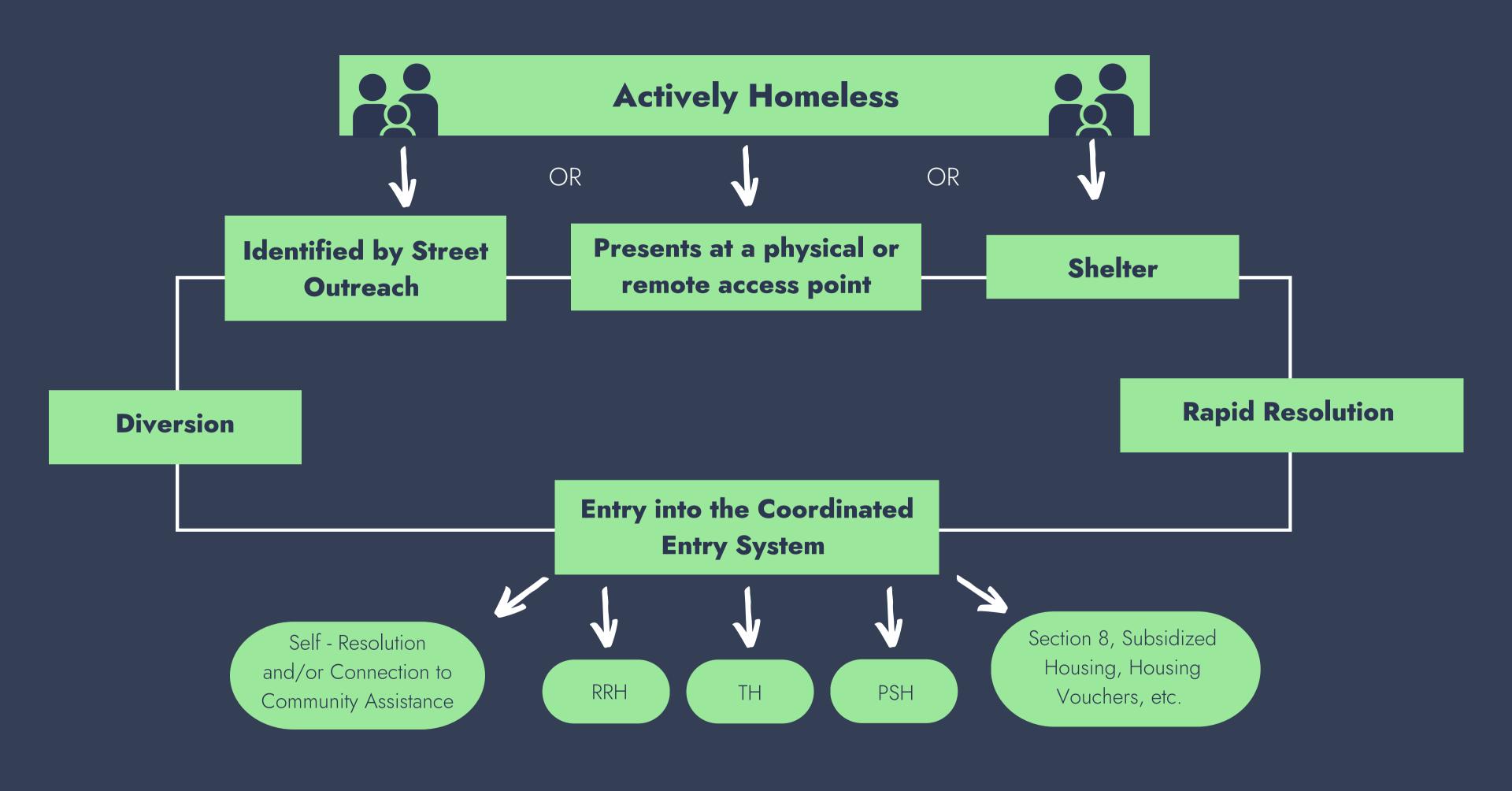
Allows a Continuum of Care (CoC) to make consistent decisions from available information to efficiently connect people to housing and service interventions.

Is a requirement of the U.S. Department of Housing and Urban Development (HUD) for all CoC and Emergency Solutions Grant (ESG) Program recipient agencies.



Referrals for CoC and ESG
housing programs are
taken from the
Coordinated Entry System





## WHY DO WE COLLECT THIS DATA?

Communities will have information on all households in a housing crisis who touch the CE Process

By enhancing data collection and standardizing data on assessment, prioritization, and referrals, communities can assess CE Effectiveness and to ensure CE is operating with fidelity to its policies and procedures

# The Coordinated Entry System helps track data from those experiencing homelessness to determine...

Which CES matching processes are successful.

How many households can end their own homelessness with little to no housing resources.

How many households can end their episode of homelessness with housing resources.

If there are areas where we need different types of housing resources.

If there are gaps where we need more housing resources.

## **CES Essential Components**

**ASSESSMENT** 

Population-appropriate questionnaires used to triage a person's needs to identify the services and housing that is the best fit

**PRIORITIZATION** 

When housing resources are limited, households with the most servere needs are prioritized for services and housing

LINKAGE

Households are linked, or "matched," to the best suited services and housing to address their unique needs

COMMON APPROACH

Providers utilize Housing First, Harm Reduction, and client centered delivery

INFORMATION SHARING

KS BoS CoC's Homeless Management Information System (HMIS) database and regional CES meetings are used to eliminate duplication of services and coordinate limited resources

**ACCESS POINT** 

There is a "No Wrong Door" to the system regardless of population or point of entry. The "No Wrong Door" approach means that no matter where a person enters the system they can access any services that are needed. Outreach teams, housing programs, and homeless services can all service as entry points in the system

#### **New CES Assessment**

The KS BOS COC's CE utilizes the same assessment process at all access points to maintain consistency throughout the COC and achieve fair, equitable, and equal access to services within the community.

The CES Assessment is utilized as a triage tool intended to be used as an initial determination of potential housing and support needs for people experiencing homelessness.

The Coordinated Entry Committee (CEC) has approved [8/4/2023] the use of the newly created Kansas Balance of State Coordinated Entry (KS BOS COC CE) Assessment.

It includes documenting information about the barriers the person faces to being rapidly housed and any characteristics that might make the person more vulnerable while homeless.

## **Major Changes**

1

ONE ASSESSMENT FOR EVERYONE

Service providers no longer need to choose the correct type of assessment (single adult, couple without children, family...)

2

ALL ASSESSMENTS COMPLETED SHOULD BE THE UNSCORED VERSION TO AVOID BIAS.

The scored version is reserved for VSP's that use a comparable database

3

COORDINATED ENTRY EVENTS

New Events have been added to provide data about outcomes

4

When to conduct a Current Living Situation Assessment

If a participant has gone 90+ days with no contact with any providers, a new Current Living Situation Assessment needs to be completed before they are added back to the community queue

# **Special Instructions**

Does not consent to ROI or answers affirmatively in the domestic violence section

No Personal Identifiable
Information (PII) can be
entered into the HMIS
database. (Name, SSN,
Fleeing location, etc.)

Anonymous ID

Retain first page with name and HMIS ID for records.

Future matches become the responsibility of the assessing agency. No other agency can connect the participant to the assessment.

## Assessed in the last year, do I need to reassess?

Reassess if you do not have access to Clarity/HMIS or if any of the following conditions are met

- Major life changes or events have occurred since the last assessment was conducted
- Household composition has changed since the last assessment was conducted
- It has been 1 YEAR or LONGER since the last assessment was conducted
- New assessment tools have been approved and it has been at least 3 months since the last assessment was conducted

### **Current Living Situation Assessment**

- Project Start
- Coordinated Entry Assessment or Coordinated Entry Event is recorded
- The participant's living situation changed
- Participant has gone 90+ days with no contact with any providers, a new Current Living Situation Assessment needs to be completed before they are added back to the community queue
  - NOTE: If the Homeless CES enrollment is more than 1 year old then that enrollment must be exited and a new Homeless CES enrollment must be created. The exit destination of the old Homeless CES will be the Current Living situation of the new Homeless CES enrollment